APPENDIX C – premises licence representations Lounge, 6 The Plains, Totnes, TQ9 5DR

Representations in objection to the application:

Representation 1 Received 26.2.24

Hi, I am writing to object to the license application for Lounge, 6 The Plains, Totnes, TQ9 5DR which is applying to serve alcohol until 00.30 hours daily.

I live almost opposite the venue, address below, and having a venue serving alcohol so close to my home, until very late into the night, would come with a lot of noise and disturbance in an otherwise quiet residential area. Although the Dartmouth Arms pub is nearby, it is set back from the main road and closes much earlier than the above, which means the noise impact is less than the new proposal would bring. The noise of the clientele of this new venue would disturb my sleep, and so impede my ability to do my job effectively.

I very much hope you will take into consideration all of the nearby residents, including some of my neighbours who have young children, and reject this licensing application.

Kind regards

Representation 2 Received 3.3.24

Dear Licencing Team,

I am writing to formally object to the premises' licence application for "Lounge, 6 The Plains, Totnes, TQ9 5DR". My objection is based on the grounds of potential public nuisance, specifically in terms of noise disturbance, which I believe will adversely affect the local community's quality of life.

As a resident living in close proximity to the proposed location, I have serious concerns about the increase in noise levels that would likely result from the licensable activities, especially during latenight hours.

The historic area is currently characterized by its tranquil environment, and introducing a venue that could potentially operate late into the night 7 days a week represents a significant risk of noise pollution. This includes loud music, increased foot traffic, and noise from patrons arriving and departing the premises, which is particularly concerning given the residential nature of the surrounding area.

The potential for noise disturbance is not just a minor inconvenience but poses a significant impact on residents' well-being, sleep patterns, and overall quality of life. Furthermore, there are several families and elderly individuals in the vicinity for whom the increased noise levels could have severe implications.

I understand and appreciate the importance of local businesses and nightlife; however, it is crucial that this is balanced with the rights of local residents to enjoy their homes peacefully. Therefore, I urge the council to consider the negative implications that granting this licence could have on public nuisance and the local community's quality of life.

I trust that my resident objections will be taken into consideration during the decision-making process.

Thank you for your attention to this matter. Please contact me if you need further information.

Yours sincerely,

Representation 3 Received 4.3.24

Dear Licencing Team,

I am writing to formally object to the premises' licence application for "Lounge, 6 The Plains, Totnes, TQ9 5DR". My objection is based on the grounds of potential public nuisance, specifically in terms of noise disturbance, which I believe will adversely affect the local community's quality of life.

As a resident living in close proximity to the proposed location, I have serious concerns about the increase in noise levels that would likely result from the licensable activities, especially during latenight hours.

The historic area is currently characterized by its tranquil environment, and introducing a venue that could potentially operate late into the night 7 days a week represents a significant risk of noise pollution. This includes loud music, increased foot traffic, and noise from patrons arriving and departing the premises, which is particularly concerning given the residential nature of the surrounding area.

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I understand and appreciate the importance of local businesses and nightlife; however, it is crucial that this is balanced with the rights of local residents to enjoy their homes peacefully. Therefore, I urge the council to consider the negative implications that granting this licence could have on public nuisance and the local community's quality of life.

I trust that my resident objections will be taken into consideration during the decision-making process.

Thank you for your attention to this matter. Please contact me if you need further information.

Yours sincerely,

Representation 4 Received 4.3.24 We already suffer from public nuisance caused by the Dartmouth Inn (a licensed premises) and I am concerned that this new application will lead to further anti-social behaviour in this part of town so I want you to take into account this risk when assessing The Lounge.

Representation 5 Received 19.3.24

Dear Licensing Authority

Environmental Health Representation in relation to Premises Licence Application from Loungers UK Ltd

6 The Plains, Totnes TQ9 5DR

Thank you for consulting Environmental Health on the premises licence application for 6 The Plains Totnes.

We would like to make a representation on the basis that the information in the application form and operating schedule is insufficient in order for us to determine if the applicant is promoting the licensing objective of prevention of public nuisance:

1. Noise from patrons using external areas

a. How does the licensee plan to manage noise in the street from patrons, especially later in the evenings?

b. What does "rendered unusable" mean? Ideally, tables and chair should be removed from the street as it is a public highway, not part of the premises. There is also the potential for them to attract late night pub-goers, displaced persons, youths, etc, and/or give rise to ASB.

c. Is it intended that the rear exit, into the shopping arcade, also be used to allow smokers in and out? How would this be managed?

d. What are the plans for dispersal of patrons after closing time?

2. Other noise from premises

a. What are the arrangements for the handling of beer kegs, bottles and other similar items?

3. We understand that the applicant has applied for late night refreshment both indoors and outdoors, however the application form also states that tables and chairs will be rendered unusable after 23:00 hrs. Could the applicant please clarify?

In respect of noise from the premises, EH would recommend that Loungers submit a Noise Management Plan and suggest additional conditions to manage noise from the premises and patrons.

4. Licensable Activity: Late Night Refreshment 23:00 hrs – 00:30 hrs. Concern re noise from plant equipment (including heat exchangers, condensers, ventilation units, air-con, chiller units etc).

EH are concerned about the potential for noise nuisance related to the use of plant equipment after 23:00 hrs. After a serious noise nuisance occurred at the premises last year, EH have requested that no ventilation related equipment/heat exchange units/condensers/air-con units, etc, be sited on the first floor flat roof to the rear of the property. Furthermore, if units cannot be located at the front of the building, EH request that a full acoustic survey be carried out with regard to any proposal to site

equipment on the ledge above the flat roof to the rear and a report provided to EH at the earliest opportunity. Having been in contact with Alex Kalebic, Head of Acquisitions for Loungers, we understand that he will be organising a survey to be done asap. We are happy to review our position once we receive further information from the applicant.

Warm wishes Nikki Keogh I Environmental Health Technical Officer South Hams District Council I West Devon Borough Council

Representation in support of the application:

Representation 6 Received 3.3.24

Good evening,

I would like to register my support for this application.

I live at [REDACTED]

I understand there may be objections, but I feel that for the centre of a town, a variety of restaurants and bars brings life to the High Street and the bottom of town struggles with maintaining an evening trade. It is important to have community activities and I think that properly run, this will be a majority- welcomed contribution to the area.

I look forward to visiting it.